



## PRICE LIST Q3 2025

Thank you for taking the time to inquire about eOne pricing. Below is the complete price list for eOne Solutions' products and services. If you have any questions or need more information – reach out to the eOne team by emailing [sales@eonesolutions.com](mailto:sales@eonesolutions.com) – we'd be happy to help you!

Note: Regions not specified will be charged using US Pricing. **Sales transactions will be charged in the local currency stipulated by your sales region. No GST applies to sales outside of Australia. Taxes are charged where applicable.**

This pricing sheet is live for online ordering on 1 July 2025 – 30 September 2025.



## About eOne Pricing

Some eOne products are available to purchase as perpetual licenses with annual enhancement or as monthly subscriptions. Complementary training services and support offerings are available.

For customers on eOne’s perpetual license model, Annual Enhancement Plans (AEP) include regular hotfixes, service packs, functional releases, two support incidents per year, and the ability to work with eOne’s support and services team. Annual Enhancement Plan (AEP) payments are required with perpetual product purchases and are assessed at 20% of the total product price.

Subscription plans are inclusive of the product features and experience benefits, like certain levels of support, training and customer success, depending on the plan.

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## About SmartConnect Pricing

SmartConnect is purchased as a monthly subscription plan. SmartConnect monthly subscription plans are designed to be inclusive of dual use rights to SmartConnect on-premise and SmartConnect.com with certain levels of training, technical support, templates and services at reduced rates included, depending on the plan.

## SmartConnect Monthly Subscription Plan Benefits

Included below is eOne's SmartConnect subscription pricing for new customer purchases. For needs that exceed what's included in the SmartConnect Premium Plan, customers and partners can request Enterprise custom pricing from [sales@eonesolutions.com](mailto:sales@eonesolutions.com).

Please note that pre-payment and commitment discounts will be available at the [eOne Shop](#) to apply with the following pricing.

Plan item	Migration	Startup	Business	Premium
<b>Price (USD) Monthly*</b>	\$1500 for 3-month license	\$350/month (12-month commitment)	\$650/month (12-month commitment)	\$1250/month (12-month commitment)
<b>SmartConnect.com Active System Connections</b>		2 Standard	5 Standard	8 – 1 Premium + 7 Standard
<b>SmartConnect On-premise Active System Connections (per install)</b>	Unlimited	2 Standard	5 Standard	8 – 1 Premium + 7 Standard
<b>Number of integrations you can run</b>	Unlimited	Unlimited	Unlimited	Unlimited
<b>SmartConnect.com</b>	Not Included	X	X	X
<b>SmartConnect On-premise Connections</b>	X	X	X	X
<b>Bulk integrations</b>	X	X	X	X
<b>Real-time integrations</b>		X	X	X
<b>Changes-only integrations</b>		X	X	X
<b>Records to Process per Month (starts after 3 months of subscription)</b>		Up to 5k	Up to 100k	Up to 500k
<b>Scheduler frequency</b>		Up to once per hour	Up to once every 5 minutes	Up to once every 5 minutes
<b>24x7 Knowledgebase, Forum/FAQ</b>	X	X	X	X
<b>SmartConnect Excel Add-in</b>	X	X	X	X
<b>Configurable Rest API Connector</b>	X	X	X	X
<b>Templates included</b>	X	X	X	X
<b>Essential Support</b>			X	X
<b>Free introductory training (1:many webinar online)</b>	X	X	X	X
<b>1 Free Online Advanced Bootcamp**</b>				X
<b>SmartConnect Developer Kit (API access)</b>			X	X



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<b>4 hours of Professional services: Training, Q&amp;A, Small Project</b>				X
<b>Annual Integration Health Check and Report</b>				X
<b>Premium Connections – Dynamics 365 Finance &amp; Oracle NetSuite</b>				X
<b>Additional Connections***</b>		May add-on 1 additional Premium connection for \$250/month	May add-on 2 Premium connections for \$200/month each	May add-on unlimited Standard & Premium connections for \$150/month
<b>Sandbox – Replica of your SmartConnect.com environment</b>			50% of the cost of your SmartConnect subscription	25% of the cost of your SmartConnect subscription

\* See the SmartConnect Monthly Subscription Plans for currency translations on pricing noted.

\*\* The advanced bootcamp training online and in-person is offered on a first in first served basis. One registration per company per year.

\*\*\*Additional connections purchases will be aligned with your new or existing SmartConnect monthly or annual payment.



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## SmartConnect Monthly Subscription Plans

Monthly Subscription Plan	Type	Number of Connections included	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect Migration</b>	3-month license	Unlimited	\$1500	\$1800	£1200	€1350	\$750	\$750	\$2100
<b>SmartConnect Startup</b>	Price per month	2	\$350	\$420	£280	€315	\$175	\$175	\$490
<b>SmartConnect Business</b>	Price per month	5	\$650	\$780	£520	€585	\$325	\$325	\$910
<b>SmartConnect Premium</b>	Price per month	8	\$1250	\$1500	£1000	€1125	\$625	\$625	\$1750
<b>SmartConnect.com Additional Premium Connection – For the Startup Plan</b>	Price per month	Per connection	\$250	\$300	£200	€225	\$125	\$125	\$350
<b>SmartConnect.com Additional Premium Connection – For the Business Plan</b>	Price per month	Per connection	\$200	\$240	£160	€180	\$100	\$100	\$280
<b>SmartConnect.com Additional Standard Connections – For the Premium Plan</b>	Price per month	Per connection	\$100	\$120	£80	€90	\$50	\$50	\$140
<b>SmartConnect.com Additional Premium Connections – For the Premium Plan</b>	Price per month	Per connection	\$150	\$180	£120	€135	\$75	\$75	\$210



### **What is a connection?**

A connection refers to any system that you want to integrate to or from and would technically log into as a user. As an example, it may be a Dynamics 365 Sales/CRM organization, a Dynamics 365 Business Central on-premise solution, an Oracle NetSuite account, Salesforce instance or any of our available connections. When you create that connection, you are then able to use it in a data source or as a destination in your integration process.

Please note that for files specifically, when you configure a file as an integration point (source or destination), a connection is counted the first time you are using that connection type. A file could be a text/CSV, XML or Excel file type. After the first time a file is used, unlimited file integration is included without counting towards the connection limit by plan.

### **What is included in the Monthly Subscription Plan?**

**Dual use rights to use SmartConnect.com or SmartConnect on-premise (4 installs)**, so you have the choice to deploy your integrations in the cloud or on-premise. Depending on the plan, we also include other benefits for training, support, templates, and onboarding success plans.



## SmartConnect Annual Enhancement Plan (AEP) to Subscription Renewals

As of 1 July 2024, eOne started offering transition pricing to customers who had been on a SmartConnect AEP plan. At the customers' next AEP expiry after 1 July 2024, SmartConnect customers who have been on an Annual Enhancement Plan (AEP) are grandfathered into a SmartConnect On-Premise Subscription Plan:

- SmartConnect 8-year Basic AEP will move to a SmartConnect Basic On-Premise Subscription
- SmartConnect 8-year Business AEP will move to a SmartConnect Business On-Premise Subscription
- SmartConnect AEP will move to a SmartConnect Legacy On-Premise Subscription
- SmartConnect 8-year Premium AEP will move to a SmartConnect Premium On-Premise Subscription

These are the default plan transitions, but customers may elect to a SmartConnect Business, SmartConnect Premium or iPaaS bundled subscription plan. Customers may also opt into additional pre-payment and commitment discounts. Moving to a full SmartConnect subscription plan is highly recommended as customers have the flexibility to upgrade their connection count and gain experience benefits (additional support, online training and customer success).

## SmartConnect On-Premise Subscription Plan Pricing

SmartConnect On-Premise Subscription Plans include the SmartConnect on-premise product only and very similar benefits to the what customers previously received in their Annual Enhancement Plan (AEP): 2 incidents of support per year, regular hotfixes, service packs, functional releases, two support incidents per year, and the ability to work with eOne's support and services team.

Here is the plan pricing by currency that existing SmartConnect AEP customers are grandfathered into as of 1 July 2024:

Monthly Subscription Plan	Type	Number of Connections included	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect On-Premise Basic Subscription</b>	Price per month	2 per instance	\$140	\$168	£112	€126	\$70	\$70	\$196
<b>SmartConnect On-Premise Business Subscription</b>	Price per month	5 per instance	\$220	\$264	£176	€198	\$110	\$110	\$308
<b>SmartConnect On-Premise Legacy Subscription</b>	Price per month	Unlimited per instance	\$220	\$264	£176	€198	\$110	\$110	\$308
<b>SmartConnect On-Premise Premium Subscription</b>	Price per month	8 per instance	\$360	\$432	£288	€324	\$180	\$180	\$504



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### SmartConnect Annual Enhancement Plan (AEP) to SmartConnect Business or Premium Subscription Pricing

As of 1 July 2024, instead of renewing the SmartConnect On-Premise Subscription, existing SmartConnect customers may elect to move to SmartConnect Subscription Plans (Business level or higher) which includes:

- Dual use access to SmartConnect.com and SmartConnect on-premise.
- The [SmartConnect Plan Benefits](#).
- The ability to upgrade and add connections.
- The SmartConnect Essentials Support Plan, which includes 2 incidents of support per month, regular hotfixes, service packs, functional releases, two escalation support incidents per year, and the ability to work with eOne's support and services team.
- Additional incentives for pre-payment and commitment discounts.



## About Popdock Pricing

Popdock is purchased as a monthly subscription plan. Popdock monthly subscription plans are designed to be inclusive of Popdock, eOne’s complete SmartList Suite (at the Business level and higher), self-paced training, technical support, and specific functionality per plan.

The last update of Popdock subscription pricing and transition plans for existing subscription customers started on 1 June 2024.

Customers who have been on an Annual Enhancement Plan for SmartList Builder or SmartView received access to Popdock on 1 July 2024 and renew Popdock at their next renewal date. By renewing Popdock, Dynamics GP customers get access to eOne’s complete SmartList reporting suite for GP, which includes SmartList Builder, SmartView, and Popdock.

## Popdock Plan Benefits

Included below is eOne’s Popdock subscription pricing for new customer purchases, which started on 1 June 2024. For needs that exceed what’s included in the Popdock Premium Plan, customers and partners can request Enterprise custom pricing from [sales@eonesolutions.com](mailto:sales@eonesolutions.com).

Please note that pre-payment and commitment discounts are available at the [eOne Shop](#) to apply with the following pricing.

Plan Item	Startup	Business	Premium
<b>Plan price per month (USD)</b>	\$150	\$350	\$650
<b>Popdock Users Included</b>	Unlimited	Unlimited	Unlimited
<b>Queries per month</b>	1,000	20,000	100,000
<b>Standard Connectors</b>	Unlimited	Unlimited	Unlimited
<b>Premium Connectors – Dynamics 365 Finance &amp; Operations, Sage Intacct, and Oracle NetSuite</b>			x
<b>Email and Phone Support</b>	x	x	x
<b>Web client</b>	x	x	x
<b>Mobile client</b>	x	x	x
<b>Popdock Excel add-in</b>	x	x	x
<b>Customization</b>	x	x	x
<b>Virtual Integration using Popdock Widgets</b>	Unlimited	Unlimited	Unlimited
<b>Unlimited List Building &amp; Comprehensive Filtering</b>	x	x	x
<b>Standard Default Lists by Connector</b>	x	x	x
<b>Configurable REST API Connector</b>	x	x	x
<b>Data Lake Connectors</b>		x	x
<b>Popdock Data Lake Upload Tool – for Microsoft Azure &amp; AWS S3</b>		x	x
<b>Custom Lists (Merge, Join, Summarize &amp; Compare Source Data)</b>		x	x



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<b>Custom Actions</b>	x	x	x
<b>Create &amp; access Popdock API's</b>	x	x	x
<b>Matrix Reporting</b>		Add-on	x
<b>SmartConnect integration</b>	x	x	x
<b>Scheduled exports to be emailed</b>		Add-on	x
<b>Query Builders</b>		Add-on	x
<b>SmartList Builder</b>		x	x
<b>SmartView</b>		x	x
<b>Additional Packs of 100,000/month</b>			Add-on
<b>1 Popdock Bootcamp Pass per year</b>			x
<b>Popdock Self-Paced Training</b>	x	x	x
<b>Popdock Essential Support</b>		x	x
<b>SmartList Builder Essential Support</b>		x	x
<b>SmartView Essential Support</b>		x	x

\* See the Popdock Monthly Subscription Plans for currency translations on pricing noted.



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## Popdock Monthly Subscription Pricing

Below is the subscription pricing by currency that has been live since 1 June 2024 for each Popdock plan. Customers who have been on a Popdock Business or Premium plan prior to 1 June 2024 have been grandfathered into a 12-month transition price, starting at their next renewal after 1 June 2024 if renewed by 31 May 2025.

Product	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Popdock Startup</b> (For new & existing customers)	per month	\$150	\$180	£120	€135	\$75	\$75	\$210
<b>Popdock Business</b>	per month	\$350	\$420	£280	€315	\$175	\$175	\$490
<b>Popdock Business – Transition Price</b> for 12 months for existing Popdock customers	per month	\$250	\$300	£200	€225	\$125	\$125	\$350
<b>Popdock Premium</b>	per month	\$650	\$780	£520	€585	\$325	\$325	\$910
<b>Popdock Premium – Transition Price</b> for 12 months for existing Popdock customers	per month	\$500	\$600	£400	€450	\$250	\$250	\$700
<b>Popdock Additional Packs of 100,000 Queries</b>	per month	\$100	\$120	£80	€90	\$50	\$50	\$140
<b>Query Builder Add-On</b>	per month	\$100	\$120	£80	€90	\$50	\$50	\$140
<b>Schedule Popdock Report to be Emailed Add-On</b>	per month	\$100	\$120	£80	€90	\$50	\$50	\$140
<b>Matrix Reporting Add-On</b>	per month	\$100	\$120	£80	€90	\$50	\$50	\$140

You can [estimate your Popdock price with discounts applied here.](#)



## **Zendesk Apps, Powered by Popdock**

**Dynamics 365 Connector for Zendesk - \$10-/Zendesk User** USD only. View your Dynamics 365 Sales data from within Zendesk.

- Available to purchase on Zendesk's [marketplace here](#).

**Salesforce Connector for Zendesk - \$10-/Zendesk User** USD only. View and work with your Salesforce data from within Zendesk.

- Available to purchase on Zendesk's [marketplace here](#).

**Stripe Connector for Zendesk - \$7-/Zendesk User** USD only. View and work with your Stripe data from within Zendesk.

- Available to purchase on Zendesk's [marketplace here](#).

**The Popdock Connector for Zendesk - \$15-/Zendesk User** USD only. View and work with any external data from within Zendesk.

- Available to purchase on Zendesk's [marketplace here](#).



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## Dynamics GP Products – Monthly SAAS Subscription

Product	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Extender Enterprise	Price per month	\$385	\$420	£305	€345	\$155	\$155	\$420
Extender	Price per month	\$200	\$220	£160	€180	\$80	\$80	\$220
Flexicoder	Price per month	\$385	\$420	£305	€345	\$155	\$155	\$420
Node Builder	Price per month	\$240	\$265	£190	€210	\$95	\$95	\$265
SmartPost	Price per month	\$240	\$265	£190	€210	\$95	\$95	\$265

## Dynamics GP Products – Perpetual Licensing

Product	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Extender Enterprise	Site License	\$6,375	\$7,010	£5,100	€5.738	\$2,525	\$2,525	\$7,010
Extender	Site License	\$3,200	\$3,520	£2,500	€2.530	\$1,270	\$1,270	\$3,520
Upgrades from Extender to Extender Enterprise (v10.0 +)	Site License	\$2,650	\$2,915	£2,065	€2.100	\$1,050	\$1,050	\$2,915
Flexicoder	Site License	\$6,375	\$7,012	£5,100	€5.738	\$2,525	\$2,525	\$7,012
Node Builder	Site License	\$2,200	\$2,420	£1,760	€1.980	\$870	\$870	\$2,420
SmartPost	Site License	\$1,975	\$2,170	£1,580	€1.778	\$780	\$780	\$2,170

**Note: 20% Annual Enhancement on the current list price year 1 and each year after.**



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## iPaaS Bundled Plans

eOne is offering eOne iPaaS plans that bundle all the features of SmartConnect and Popdock plans into one single package with a bundled discount. Additional pre-payment and commitment discounts may be applied to the pricing.

Product	Type	Includes	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European(EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Migration iPaaS Plan	per month for 3 months	SmartConnect Migration + Popdock Premium Plan + Unlimited Connections	\$700	\$840	£560	€630	\$350	\$350	\$980
iPaaS Business Plan	per month	SmartConnect Business + Popdock Business	\$800	\$960	£640	€720	\$400	\$400	\$1120
iPaaS Premium Plan	per month	SmartConnect Premium + Popdock Premium	\$1500	\$1800	£1200	€1350	\$750	\$750	\$2100



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## Services Price List

### Recommendations

Whether you have decided on an on-premise or cloud-based solution, it is highly recommended that each customer receives training and support on the products. We offer a wide variety of support and training options, as well as a service team that can act as an extension to your team if you do not have time to implement your project. Please take a look at the training, support, and service offerings for more information. If you'd like more details, please reach out to [sales@eonesolutions.com](mailto:sales@eonesolutions.com).

Support Plans for SmartConnect and Popdock Subscriptions	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Essentials Support Plan</b>	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan	Included in each SmartConnect and Popdock Business & Premium Plan
<b>Advanced Support Plan</b> <i>(Purchased per product)</i>	\$500/month	\$600/month	£400/month	€450/month	\$500/month	\$500/month	\$700/month
<b>iPaaS Advanced Support Plan</b>	\$800/month	\$960/month	£640/month	€720/month	\$800/month	\$800/month	\$1120/month
<b>*As of 1 June 2024 &amp; requires a 12-month commitment (or until your next annual payment)</b>							

Support	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Hourly Support and Services Rate*</b>	\$250/hour	\$275/hour	£200/hour	€220/hour	\$250/hour	\$250/hour	\$275/hour
<b>Extender Unlimited</b>	\$1,000/year	\$1,100/year	£780/year	€950/year	\$1,000/year	\$1,000/year	\$1,100/year
<b>Node Builder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>SmartPost Unlimited</b>	\$300/year	\$330/year	£235/year	€285/year	\$300/year	\$300/year	\$330/year
<b>Flexicoder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>*Minimum 2 hours required</b>							



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Popdock Data Migration Services	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Access Legacy Dynamics GP Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5,500	\$6,000	\$6,000	\$7,000
Access Legacy Dynamics SL Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5,500	\$6,000	\$6,000	\$7,000
Access Legacy Dynamics NAV Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5,500	\$6,000	\$6,000	\$7,000

Training	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
SmartConnect Private Training – 4 Hour Introduction	\$900	\$990	£700	€785	\$900	\$900	\$990
SmartConnect Private Training – 8 Hour Advanced Deep-Dive	\$1,800	\$1,980	£1,400	€1,570	\$1,800	\$1,800	\$1,980
SmartList Builder Self-Paced Training	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal
Extender Self-Paced Training	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal



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Bootcamps	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Popdock Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
SmartConnect for D365 Business Central Integration Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
SmartConnect for Dynamics GP Integration Bootcamp	\$1,400	\$1,540	£1,120	€1.260	\$1,400	\$1,400	\$1,540
SmartConnect for D365 (CRM) Integration Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
SmartConnect for HubSpot Integration Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
Advanced SmartConnect Bootcamp: REST Web Services	\$750	\$750	£600	€675	\$750	\$750	\$750

## Partner Program Fee

Item	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Partner Sign-up Fee	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100
Annual Partner Renewal Fee	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100



## **eOne Product Promotions**

### **Free Integration Analysis – Transition from Tibco Scribe or Celigo to eOne’s integration suite**

In a free session with eOne’s integration experts, our experienced integration consultants will review your existing integrations that are built in Tibco Scribe, discuss desired improvements, and provide a fixed-bid estimate to build your integrations in SmartConnect. [Contact eOne’s sales team to request an assessment.](#)

### **Pre-pay or Commit to your Subscription & Save - Available since 1 June 2024**

These options are available at the [eOne Shop](#) when you create a quote and/or purchase. They are available for SmartConnect, Popdock and iPaaS bundled plan subscriptions.

#### ***For Monthly Payments***

Commit to 2 years with a monthly payment of your subscription & save 5%.

Commit to 3 years with a monthly payment of your subscription & save 8%.

#### ***For Yearly Payments***

Prepay for 1 year of your subscription & save 5%.

Prepay for 2 years of your subscription & save 10%.

Prepay for 3 years of your subscription & save 15%.

Commit to 2 years of your subscription, pay annually, and save 8%.

Commit to 3 years of your subscription, pay annually, and save 10%.