



## PRICE LIST Q1 2024

**Thank you for taking time to inquire about eOne pricing. Below is the complete price list for eOne Solutions' products and services. If you have any questions or need more information – reach out to the eOne team by emailing [sales@eonesolutions.com](mailto:sales@eonesolutions.com) – we'd be happy to help you!**

Note: Regions not specified will be charged using US Pricing. **Sales transactions will be charged in the local currency stipulated by your sales region. No GST applies to sales outside of Australia. Taxes are charged where applicable.**

**Annual Enhancement Plan (AEP) payments are required with perpetual product purchases and are assessed at 20% of the total product price.**

This pricing sheet is live for online ordering on 1 January 2024 – 31 March 2024.



## About eOne Pricing

Some eOne products are available to purchase as perpetual licenses with annual enhancement or as monthly subscriptions. Complementary training services and support offerings are available.

Promotions and offers are now also available for product combinations and for transitioning to new product and service offerings.

For customers on eOne’s perpetual license model, Annual Enhancement Plans (AEP) now includes regular hotfixes, service packs, functional releases, two support incidents per year, and the ability to work with eOne’s support and services team.

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## About SmartConnect Pricing

SmartConnect is purchased as a monthly subscription plan. SmartConnect monthly subscription plans are designed to be inclusive of dual use rights to SmartConnect on-premise and SmartConnect.com with certain levels of training, technical support, templates and services at reduced rates included, depending on the plan.



**SmartConnect Monthly Subscription Plan Benefits**

<b>Plan item</b>	<b>Basic</b>	<b>Business</b>	<b>Premium</b>
<b>Price (USD) Monthly</b>	\$250/month	\$500/month	\$850/month
<b>Price (USD) Annual (paid 1 year in advance)</b>	\$2,850	\$5,700	\$9,700
<b>SmartConnect.com Active System Connections</b>	2	5	8
<b>SmartConnect On-premise Active System Connections (per install)</b>	2	5	8
<b>Number of integrations you can run</b>	Unlimited	Unlimited	Unlimited
<b>SmartConnect.com</b>	X	X	X
<b>SmartConnect On-premise Connections</b>	X	X	X
<b>Bulk integrations</b>	X	X	X
<b>24x7 Knowledgebase, Forum/FAQ</b>	X	X	X
<b>Excel Add-in</b>	X	X	X
<b>Configurable Rest Connector</b>	X	X	X
<b>Templates included</b>	X	X	X
<b>Changes-only integrations</b>	X	X	X
<b>Real-time integrations</b>	X	X	X
<b>Unlimited Technical Support - Email + Phone</b>	\$100/month	X	X
<b>Free introductory training (online)</b>	X	X	X
<b>Free Online Advanced Bootcamp</b>			X
<b>SmartConnect Developer Kit (API access)</b>	X	X	X
<b>4 hours of Professional services: Training, Q&amp;A, Small Project</b>			X
<b>Annual Integration Health Check and Report</b>			X
<b>Premium Connections – Dynamics 365 Finance</b>			X
<b>Additional Connections***</b>			\$100

\* See the SmartConnect Monthly Subscription Plans for currency translations on pricing noted.

\*\* The advanced bootcamp training online and in Fargo, ND is offered on a first in first served basis. One registration per company per year.

\*\*\*Additional connectors will be charged monthly from the date of purchase. Please contact your account manager to have the extra connector prorated and aligned with your existing monthly or annual payment.



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## SmartConnect Monthly Subscription Plans

Monthly Subscription Plan	Type	Number of Connections included	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
SmartConnect Basic	Price per month	2	\$250	\$300	£200	€225	\$125	\$125	\$300
SmartConnect Business	Price per month	5	\$500	\$600	£400	€450	\$250	\$250	\$600
SmartConnect Premium	Price per month	8	\$850	\$1,020	£680	€765	\$425	\$425	\$1,020
SmartConnect.com Additional Connections – Premium Plan	Price per month	Per connection	\$100	\$120	£80	€90	\$50	\$50	\$120

### What's a connection?

A connection refers to any system that you want to integrate to or from. It may be a Dynamics 365 Sales/CRM organization, a Dynamics NAV on-premise solution, Salesforce instance or any of our available connectors. When you create that connection you are then able to use it in a data source or as a destination.

Please note that for files specifically, when you configure a file as an integration point (source or destination), a connection is counted the first time you are using that connection type. A file could be a text/CSV, XML or Excel file type. After the first time a file is used, unlimited file integration is included without counting towards the connection limit by plan.

### What's included in the Monthly Subscription Plan?

**Dual use rights to use SmartConnect.com or SmartConnect on-premise (4 installs)**, so you have the choice to deploy your integrations in the cloud or on-premise. Depending on the plan, we also include other benefits for training, unlimited phone and email support, templates, and onboarding success plans.

### SmartConnect 8-Year Site License

The following pricing is listed here for existing customers to calculate their Annual Enhancement Renewal Price. The SmartConnect 8 Year Site License was only available for new customers until 30 April 2023. Since 1 May 2023, new customers have not had the option to purchase the SmartConnect 8-Year Site License.

However, existing customers who have already purchased the SmartConnect 8-Year License will continue to be able to renew their Annual Enhancement Plan at 20% of the current 8-year license price to stay current and access their license benefits.

Site License Plan	Type	Number of Connections included per install	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect Basic</b>	Product License Price	2	\$7,000	\$8,400	£5,600	€6.300	\$3,500	\$3,500	\$8,400
<b>SmartConnect Business</b>	Product License Price	5	\$11,000	\$13,200	£8,800	€9.900	\$5,500	\$5,500	\$13,200
<b>SmartConnect Premium</b>	Product License Price	8	\$18,000	\$21,600	£14,400	€16.200	\$9,000	\$9,000	\$21,600
<b>SmartConnect.com Additional Connections – Premium Plan</b>	Product License Price	Per connection	\$1,500	\$1,800	£1,200	€1.350	\$750	\$750	\$1,800

Annually, customers renew their Annual Enhancement Plan to stay current on licensing, access product hotfixes & new releases, and are able to access two support incidents per year. By staying current, customers can engage with eOne's support and services team. See [eOne's AEP Guide for more details.](#)

The SmartConnect 8-Year Site license includes SmartConnect on-premise only, 4 installs (for production, test, development and user acceptance testing), a limit of connections by plan, unlimited integrations, the SmartConnect Add-in for Excel, and eOne's integration templates.



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## Popdock Plan Benefits

Plan Item	Basic	Business	Premium
Plan price per month (USD)	\$99	\$199	\$399
Popdock App Users Included	5	20	300
Popdock Widget Users Included	Unlimited	Unlimited	Unlimited
Queries per month	1,000	10,000	50,000
Email and Phone Support	x	x	x
Web client	x	x	x
Mobile client	x	x	x
Excel add-in	x	x	x
Customization	x	x	x
Popdock widgets	Unlimited	Unlimited	Unlimited
Unlimited List Building & Comprehensive Filtering	x	x	x
Standard Default Lists by Connector	x	x	x
API access	x	x	x
REST services	x	x	x
BI export	x	x	x
SmartConnect export	x	x	x
Scheduled exports to be emailed			x
SmartList Builder (Site License)		x	x
Unlimited SmartList Builder Support		x	x
SmartView (Site License)		x	x
Unlimited SmartView Support		x	x
1 Popdock Bootcamp Pass per year		x	x
Custom Lists (Merge, Join, & Compare Source Data)		x	x
Custom Actions		x	x
Data Lake Management		x	x
Matrix Reporting			x
Premium Connector – Dynamics 365 Finance			x
Additional Packs of 50,000/month			Available for \$99/month

\* See the Popdock Monthly Subscription Plans for currency translations on pricing noted.



## Popdock Monthly Subscription Pricing

Product	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Popdock Base Plan Price	per month	\$99	\$119	£79	€89	\$50	\$50	\$119
Popdock Business Plan Price	per month	\$199	\$239	£159	€179	\$100	\$100	\$239
Popdock Premium Plan Price	per month	\$399	\$479	£319	€359	\$200	\$200	\$479
Popdock Additional Packs of 50,000 Queries	per month	\$99	\$119	£79	€89	\$50	\$50	\$119

## Zendesk Apps, Powered by Popdock

**Dynamics 365 Connector for Zendesk - \$10/Zendesk User** USD only. View your Dynamics 365 Sales data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**Salesforce Connector for Zendesk - \$10/Zendesk User** USD only. View and work with your Salesforce data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**Stripe Connector for Zendesk - \$7/Zendesk User** USD only. View and work with your Stripe data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**The Popdock Connector for Zendesk - \$15/Zendesk User** USD only. View and work with any external data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).



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## Dynamics GP Products – Perpetual Licensing

Product	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Extender Enterprise	Site License	\$6,375	\$7,010	£5,100	€5.738	\$2,525	\$2,525	\$7,010
Extender	Site License	\$3,200	\$3,520	£2,500	€2.530	\$1,270	\$1,270	\$3,520
Upgrades from Extender to Extender Enterprise (v10.0 +)	Site License	\$2,650	\$2,915	£2,065	€2.100	\$1,050	\$1,050	\$2,915
Flexicoder	Site License	\$6,375	\$7,012	£5,100	€5.738	\$2,525	\$2,525	\$7,012
Node Builder	Site License	\$2,200	\$2,420	£1,760	€1.980	\$870	\$870	\$2,420
SmartPost	Site License	\$1,975	\$2,170	£1,580	€1.778	\$780	\$780	\$2,170

**Note: 20% Annual Enhancement on the current list price year 1 and each year after.**

## Annual enhancement on the legacy SmartList Builder perpetual item.

Below is pricing by currency for the legacy SmartList Builder perpetual license and the annual enhancement plan (20% of list price) for the scenario of renewing 1 year. This pricing started on 1 December 2022 and may be pro-rated.

Item	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
SmartList Builder	Site License	\$4,500	\$5,400	£3,600	€4.050	\$2,250	\$2,250	\$5,400
SmartList Builder 1 year AEP	AEP	\$900	\$1,080	£720	€810	\$450	\$450	\$1080

**Note: 20% Annual Enhancement on the current list price year 1 and each year after.**



**Annual enhancement on the legacy SmartView perpetual item.**

Below is pricing by currency for the legacy SmartView (Internal & External) perpetual license and the annual enhancement plan (20% of list price) for the scenario of renewing 1 year. This pricing started on 1 December 2022 and may be pro-rated.

Item	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
SmartView	Site License	\$3,300	\$3,630	£2,640	€2.970	\$1,300	\$1,300	\$3,630
SmartView 1-year AEP	AEP	\$660	\$726	£528	€594	\$260	\$260	\$726

**Note: 20% Annual Enhancement on the current list price year 1 and each year after.**

**Dynamics GP Products – Monthly SAAS Subscription**

Product	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Extender Enterprise	Price per month	\$385	\$420	£305	€345	\$155	\$155	\$420
Extender	Price per month	\$200	\$220	£160	€180	\$80	\$80	\$220
Flexicoder	Price per month	\$385	\$420	£305	€345	\$155	\$155	\$420
Node Builder	Price per month	\$240	\$265	£190	€210	\$95	\$95	\$265
SmartPost	Price per month	\$240	\$265	£190	€210	\$95	\$95	\$265

### Services Price List

#### Recommendations

Whether you have decided on an on-premise or cloud-based solution, it is highly recommended that each customer receives training and support on the products. We offer a wide variety of support and training options, as well as a service team that can act as an extension to your team if you do not have time to implement your project. Please take a look at the training, support, and service offerings for more information. If you'd like more details, please reach out to [sales@eonesolutions.com](mailto:sales@eonesolutions.com).

Support	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Hourly Support and Services Rate*</b>	\$250/hour	\$275/hour	£200/hour	€220/hour	\$250/hour	\$250/hour	\$275/hour
<b>SmartConnect Unlimited</b>	\$2,500/year	\$2,750/year	£2,000/year	€2.200/year	\$2,500/year	\$2,500/year	\$2,750/year
<b>Extender Unlimited</b>	\$1,000/year	\$1,100/year	£780/year	€950/year	\$1,000/year	\$1,000/year	\$1,100/year
<b>Node Builder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>SmartPost Unlimited</b>	\$300/year	\$330/year	£235/year	€285/year	\$300/year	\$300/year	\$330/year
<b>Flexicoder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>*Minimum 2 hours required</b>							

#### Data Migration Services – This pricing is valid and available until 4 February 2024

Services	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Access Legacy Dynamics GP Data in D365 Business Central</b>	\$5,000	\$6,000	£4,000	€4.500	\$5,000	\$5,000	\$6,000
<b>Access Legacy Dynamics SL Data in D365 Business Central</b>	\$5,000	\$6,000	£4,000	€4.500	\$5,000	\$5,000	\$6,000
<b>Access Legacy Dynamics NAV Data in D365 Business Central</b>	\$5,000	\$6,000	£4,000	€4.500	\$5,000	\$5,000	\$6,000

**Data Migration Services – This pricing is valid and available starting 5 February 2024**

Services	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Access Legacy Dynamics GP Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5.500	\$6,000	\$6,000	\$7,000
Access Legacy Dynamics SL Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5.500	\$6,000	\$6,000	\$7,000
Access Legacy Dynamics NAV Data in D365 Business Central	\$6,000	\$7,000	£5,000	€5.500	\$6,000	\$6,000	\$7,000

Training	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
SmartConnect Private Training – 4 Hour Introduction	\$900	\$990	£700	€785	\$900	\$900	\$990
SmartConnect Private Training – 8 Hour Advanced Deep-Dive	\$1,800	\$1,980	£1,400	€1.570	\$1,800	\$1,800	\$1,980
SmartList Builder Self-Paced Training	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal
Extender Self-Paced Training	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal

Bootcamps	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
Popdock Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
SmartConnect for D365 Business Central Integration Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
SmartConnect for Dynamics GP Integration Bootcamp	\$1,400	\$1,540	£1,120	€1.260	\$1,400	\$1,400	\$1,540
SmartConnect for D365 (CRM) Integration Bootcamp	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100



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<b>SmartConnect for HubSpot Integration Bootcamp</b>	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
<b>Advanced SmartConnect Bootcamp: REST Web Services</b>	\$750	\$750	£600	€675	\$750	\$750	\$750

### Partner Program Fee

<b>Item</b>	<b>USA (USD)</b>	<b>Canada (CAD)</b>	<b>United Kingdom (GBP)</b>	<b>European (EURO)</b>	<b>Caribbean (USD)</b>	<b>S. American &amp; S. African (USD)</b>	<b>Australia &amp; Asia (AUD); New Zealand (NZD)</b>
<b>Partner Sign-up Fee</b>	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100
<b>Annual Partner Renewal Fee</b>	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100



## **eOne Product Promotions**

### **Free Integration Analysis – Transition from Tibco Scribe or Celigo to eOne’s integration suite**

In a free session with eOne’s integration experts, our experienced integration consultants will review your existing integrations that are built in Tibco Scribe, discuss desired improvements, and provide a fixed-bid estimate to build your integrations in SmartConnect. [Contact eOne’s sales team to request an assessment.](#)

### **Transition from SmartList Builder or SmartView Perpetual to Popdock**

#### **For existing customers who are current (not expired on) their SmartList Builder or SmartView Annual Enhancement Plan**

Make the move from your SmartList Builder Perpetual license to a Popdock Business or Premium subscription to receive eOne’s full SmartList Suite (SmartList Builder, SmartView & Popdock), unlimited support for all three products, and self-paced training for Popdock. By making the switch, you receive 50% off your Popdock subscription (Business or Premium Plans are eligible) for the first 12 months, and 30% off your subscription in year 2 and year 3.

Please note that:

- This promo requires a 3-year commitment.
- This promo cannot be combined with other discounts.
- This promo requires that the first year needs to be prepaid in advance.

Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this of this offer before 31 March 2024.

#### **For existing customers who are lapsed (expired on) their SmartList Builder or SmartView Annual Enhancement Plan**

Make the move from your SmartList Builder Perpetual license to a Popdock Business or Premium subscription to receive eOne’s full SmartList Suite (SmartList Builder, SmartView & Popdock), unlimited support for all three products, and self-paced training for Popdock. No need to pay lapsed fees nor catch up on your Annual Enhancement Plan to get current or access the products and benefits included. By making the switch to Popdock, you receive 30% off your Popdock subscription (Business or Premium Plans are eligible) for 3 years.

Please note that:

- This promo requires a 3-year commitment.
- This promo cannot be combined with other discounts.
- This promo requires that the first year needs to be prepaid in advance.

Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this of this offer before 31 March 2024.

### **Transition from SmartConnect Perpetual to SmartConnect Subscription**

**For customers who are Current on their Annual Enhancement Plan**



## PRICE LIST Q1 2024

Make the move from your SmartConnect Perpetual license to a SmartConnect Business or Premium subscription to receive access to SmartConnect.com & SmartConnect On Premise, unlimited support, and eOne will grandfather you into the number of connections being used in your existing SmartConnect. By making the switch, you receive 50% off your SmartConnect subscription (Business or Premium Plans are eligible) for the first 12 months, and 30% off your subscription in year 2 and year 3.

Please note that:

- This promo requires a 3-year commitment.
- This promo cannot be combined with other discounts.
- This promo requires that the first year needs to be prepaid in advance.

Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this offer before 31 March 2024.

### **For customers who are Lapsed (expired) on their Annual Enhancement Plan**

Make the move from your SmartConnect Perpetual license to a SmartConnect Business or Premium subscription to receive access to SmartConnect.com & SmartConnect On Premise, unlimited support, and eOne will grandfather you into the number of connections being used in your existing SmartConnect. By making the switch, you receive 30% off your SmartConnect subscription (Business or Premium Plans are eligible) for 3 years.

Please note that:

- This promo requires a 3-year commitment.
- This promo cannot be combined with other discounts.
- This promo requires that the first year needs to be prepaid in advance.

Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this offer before 31 March 2024.

### **Pre-pay for your Subscription Plan & Save\***

**Receive 5% off when you pre-pay for one year of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

**Receive 8% off when you pre-pay for two years of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

**Receive 12% off when you pre-pay for three years of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

*\*Cannot be combined with other offers.*