

**Thank you for taking time to inquire about eOne pricing. Below is the complete price list for eOne Solutions' products and services. If you have any questions or need more information – reach out to the eOne team by emailing [sales@eonesolutions.com](mailto:sales@eonesolutions.com) – we'd be happy to help you!**

Note: Regions not specified will be charged using US Pricing. **Sales transactions will be charged in the local currency stipulated by your sales region. No GST applies to sales outside of Australia.**

**Annual Enhancement Plan (AEP) payments are required with perpetual product purchases and are assessed at 20% of the total product price.**

Gold  
**Microsoft Partner**



This pricing sheet is live for online ordering on July 1, 2023 – September 30, 2023.

## About eOne Pricing

eOne products are available to purchase as perpetual licenses with annual enhancement or as monthly subscriptions. Complementary training services and support offerings are available.

Promotions and offers are now also available for product combinations and for transitioning to new product and service offerings.

For customers on eOne's perpetual license model, the Annual Enhancement Plans (AEP) now includes regular hotfixes, service packs, functional releases, two support incidents per year, and the ability to work with eOne's support and services team.

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## About SmartConnect Pricing

For SmartConnect, we've introduced subscription plans. SmartConnect can be purchased as a monthly subscription plan or as a perpetual license plan. SmartConnect monthly subscription plans are designed to be inclusive of dual use rights to SmartConnect on-premise and SmartConnect.com with certain levels of training, technical support, templates and services at reduced rates included, depending on the plan.

SmartConnect perpetual license plans include the on-premise SmartConnect product only. Complementary support and services may be purchased separately.

## SmartConnect Monthly Subscription Plan Benefits

Plan item	Basic	Business	Premium
Price (USD) Monthly	\$250/month	\$500/month	\$850/month
Price (USD) Annual (paid 1 year in advance)	\$2,850	\$5,700	\$9,700
SmartConnect.com Active System Connections	2	5	8
SmartConnect On-premise Active System Connections (per install)	2	5	8
Number of integrations you can run	Unlimited	Unlimited	Unlimited
SmartConnect.com	X	X	X
SmartConnect On-premise Connections	X	X	X
Bulk integrations	X	X	X
24x7 Knowledgebase, Forum/FAQ	X	X	X
Excel Add-in	X	X	X
Configurable Rest Connector	X	X	X
Templates included	X	X	X
Changes-only integrations	X	X	X
Real-time integrations	X	X	X
Unlimited Technical Support - Email + Phone	\$100/month	X	X
Free introductory training (online)	X	X	X
Free Online Advanced Bootcamp			X
SmartConnect Developer Kit (API access)	X	X	X
4 hours of Professional services: Training, Q&A, Small Project			X
Annual Integration Health Check and Report			X
Additional Connections***			\$100

\* See the SmartConnect Monthly Subscription Plans for currency translations on pricing noted.

\*\* The advanced bootcamp training online and in Fargo, ND that is offered on a first in first served basis. One registration per company per year.

\*\*\*Additional connectors will be charged monthly from the date of purchase. Please contact your account manager to have the extra connector prorated and aligned with your existing monthly or annual payments.

## SmartConnect Monthly Subscription Plans

Monthly Subscription Plan	Type	Number of Connections included	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect Basic</b>	Price per month	2	\$250	\$300	£200	€ 225	\$125	\$125	\$300
<b>SmartConnect Business</b>	Price per month	5	\$500	\$600	£400	€ 450	\$250	\$250	\$600
<b>SmartConnect Premium</b>	Price per month	8	\$850	\$1020	£680	€ 765	\$425	\$425	\$1020
<b>SmartConnect.com Additional Connections – Premium Plan</b>	Price per month	Per connection	\$100	\$120	£80	€ 90	\$50	\$50	\$120

### What's a connection?

A connection refers to any system that you want to integrate to or from. It may be a Dynamics 365 Sales/CRM organization, a Dynamics NAV on-premise solution, Salesforce instance or any of our available connectors. When you create that “connection” you are then able to use it in a data source or as a destination.

Please note that for files specifically, when you configure a file as an integration point (source or destination), a connection is counted the first time you are using that connection type. A file could be a Text/CSV, XML or Excel file type. After the first time a file is used, unlimited file integration is included without counting towards the connection limit by plan.

### What's included in the Monthly Subscription Plan?

**Dual use rights to use SmartConnect.com or SmartConnect on-premise (4 installs)**, so you have the choice to deploy your integrations in the cloud or on-premise. Depending on the plan, we also include other benefits for training, unlimited phone and email support, templates, and onboarding success plans.

## SmartConnect 8-Year Site License

The SmartConnect 8 Year Site License was only available for new customers until April 30, 2023. Starting May 1<sup>st</sup>, 2023, new customers will not have the option to purchase the SmartConnect 8-Year Site License. However, existing customers who have already purchased the SmartConnect 8-Year License will continue to be able to renew their Annual Enhancement Plan for this license type.

Site License Plan	Type	Number of Connections included per install	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect Basic</b>	Product License Price	2	\$7,000	\$8,400	£5,600	€ 6.300	\$3,500	\$3,500	\$8,400
<b>SmartConnect Business</b>	Product License Price	5	\$11,000	\$13,200	£8,800	€ 9.900	\$5,500	\$5,500	\$13,200
<b>SmartConnect Premium</b>	Product License Price	8	\$18,000	\$21,600	£14,400	€ 16.200	\$9,000	\$9,000	\$21,600
<b>SmartConnect.com Additional Connections - Premium Plan</b>	Product License Price	Per connection	\$1,500	\$1,800	£1,200	€ 1.350	\$750	\$750	\$1,800

Customers purchasing the SmartConnect 8-Year Site License purchase the site license + 20% for their 1<sup>st</sup> Year Annual Enhancement Plan. Annually, customers renew their Annual Enhancement Plan to stay current on licensing, access product hotfixes & new releases, and are able to access to two support incidents per year. By staying current, customers are able to engage with eOne's support and services team. See [eOne's AEP Guide for more details](#).

SmartConnect 8-Year Site license comes with SmartConnect on-premise only, 4 installs (for production, test, development and user acceptance testing), a limit of connections by plan, unlimited integrations, the SmartConnect Add-in for Excel, and eOne's integration templates.

## Popdock Plan Benefits

Plan Item	Basic	Business	Premium
Plan price per month (USD)	\$99	\$199	\$399
Popdock App Users Included	5	20	300
Popdock Widget Users Included	Unlimited	Unlimited	Unlimited
Queries per month	1,000	10,000	50,000
Email and Phone Support	x	x	x
Web client	x	x	x
Mobile client	x	x	x
Excel add-in	x	x	x
Customization	x	x	x
Popdock widgets	Unlimited	Unlimited	Unlimited
Unlimited List Building & Comprehensive Filtering	x	x	x
Standard Default Lists by Connector	x	x	x
API access	x	x	x
REST services	x	x	x
BI export	x	x	x
SmartConnect export	x	x	x
Scheduled exports	x	x	x
SmartList Builder (Site License)		x	x
Unlimited SmartList Builder Support		x	x
SmartView (Site License)		x	x
Unlimited SmartView Support		x	x
1 Popdock Bootcamp Pass per year		x	x
Custom Lists (Merge, Join, & Compare Source Data)		x	x
Custom Actions		x	x
Additional Packs of 50,000/month			Available for \$99/month

\* See the Popdock Monthly Subscription Plans for currency translations on pricing noted.

## Popdock Monthly Subscription Pricing

Product	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Popdock Base Plan Price</b>	per month	\$99	\$119	£79	€ 89	\$50	\$50	\$119
<b>Popdock Business Plan Price</b>	per month	\$199	\$239	£159	€ 179	\$100	\$100	\$239
<b>Popdock Premium Plan Price</b>	per month	\$399	\$479	£319	€ 359	\$200	\$200	\$479
<b>Popdock Additional Packs of 50,000 Queries</b>	per month	\$99	\$119	£79	€ 89	\$50	\$50	\$119

## Zendesk Apps, Powered by Popdock

**Dynamics 365 Connector for Zendesk - \$10 /Zendesk User** USD only. View your Dynamics 365 Sales data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**Salesforce Connector for Zendesk - \$10 /Zendesk User** USD only. View and work with your Salesforce data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**Stripe Connector for Zendesk - \$7 /Zendesk User** USD only. View and work with your Stripe data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**The Popdock Connector for Zendesk - \$15 /Zendesk User** USD only. View and work with any external data from within Zendesk. Available to purchase on Zendesk's [marketplace here](#).

**Product Pricing – Perpetual Licensing**

Product – On Premise	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Extender Enterprise</b>	Site License	\$6,375	\$7,010	£5,100	€5.738	\$2,525	\$2,525	\$7,010
<b>Extender</b>	Site License	\$3,200	\$3,520	£2,500	€2.530	\$1,270	\$1,270	\$3,520
<b>Upgrades from Extender to Extender Enterprise (v10.0 +)</b>	Site License	\$2,650	\$2,915	£2,065	€ 2.100	\$1,050	\$1,050	\$2,915
<b>Flexicoder</b>	Site License	\$6,375	\$7,012	£5,100	€ 5.738	\$2,525	\$2,525	\$7,012
<b>Node Builder</b>	Site License	\$2,200	\$2,420	£1,760	€ 1.980	\$870	\$870	\$2,420
<b>SmartPost</b>	Site License	\$1,975	\$2,170	£1,580	€ 1.778	\$780	\$780	\$2,170

**Note: 20% Annual Enhancement on the current list price year 1 and each year after.**



## Annual enhancement on the legacy SmartList Builder perpetual item.

Annual enhancement on eOne perpetual items is 20% of the list price. All customers who initially purchased SmartList Builder perpetual prior to January 10, 2022 will see an increase on their annual enhancement plan starting on December 1, 2022. [More details about the renewal options available for SmartList Builder customers is available in this blog.](#)

### *Pricing and AEP by currency starting December 1st, 2022*

Here is the pricing by currency for the legacy SmartList Builder perpetual license and the annual enhancement plan (20% of list price) for the scenario of renewing 1 year. This pricing started on December 1st, 2022 and may be pro-rated.

Item	Module	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartList Builder</b>	Site License	\$4,500	\$5,400	£3,600	€4,050	\$2,250	\$2,250	\$5,400
<b>SmartList Builder 1 year AEP</b>	AEP	\$900	\$1080	£720	€810	\$450	\$450	\$1080
<b>Note: 20% Annual Enhancement on the current list price year 1 and each year after.</b>								

**Product Pricing – Monthly SAAS Subscription**

Product – SaaS/SPLA	Details	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Extender Enterprise</b>	Price per month	\$385	\$420	£305	€ 345	\$155	\$155	\$420
<b>Extender</b>	Price per month	\$200	\$220	£160	€ 180	\$80	\$80	\$220
<b>Flexicoder</b>	Price per month	\$385	\$420	£305	€ 345	\$155	\$155	\$420
<b>Node Builder</b>	Price per month	\$240	\$265	£190	€ 210	\$95	\$95	\$265
<b>SmartPost</b>	Price per month	\$240	\$265	£190	€ 210	\$95	\$95	\$265

## Services Price List

### Recommendations

Whether you have decided on an on-premise or cloud-based solution, it is highly recommended that each customer receives training and support on the products. We offer a wide variety of support and training options, as well as a service team that can act as an extension to your team if you do not have time to implement your project. Please take a look at the training, support, and service offerings for more information. If you'd like more details, please reach out to [sales@eonesolutions.com](mailto:sales@eonesolutions.com).

Support	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Hourly Support and Services Rate* (Through July 9, 2023)</b>	\$225/hour	\$250/hour	£175/hour	€ 195/hour	\$225/hour	\$225/hour	\$250/hour
<b>SmartConnect Unlimited (Through July 9, 2023)</b>	\$1,950/year	\$2,145/year	£1,525/year	€1.850/year	\$1,950/year	\$1,950/year	\$2,145/year
<b>Extender Unlimited</b>	\$1,000/year	\$1,100/year	£780/year	€950/year	\$1,000/year	\$1,000/year	\$1,100/year
<b>Node Builder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>SmartPost Unlimited</b>	\$300/year	\$330/year	£235/year	€285/year	\$300/year	\$300/year	\$330/year
<b>Flexicoder Unlimited</b>	\$500/year	\$550/year	£390/year	€475/year	\$500/year	\$500/year	\$550/year
<b>*Minimum 2 hours required</b>							

Support	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Hourly Support and Services Rate* (Starting July 10, 2023)</b>	\$225/hour	\$250/hour	£175/hour	€ 195/hour	\$225/hour	\$225/hour	\$250/hour
<b>SmartConnect Unlimited (Starting July 10, 2023)</b>	\$1,950/year	\$2,145/year	£1,525/year	€1.850/year	\$1,950/year	\$1,950/year	\$2,145/year

Services	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Access Legacy Dynamics GP Data in D365 Business Central</b>	\$5,000	\$6,000	£4,000	€4.500	\$5,000	\$5,000	\$6,000
<b>Access Legacy Dynamics SL Data in D365 Business Central</b>	\$5,000	\$6,000	£4,000	€4.500	\$5,000	\$5,000	\$6,000

Training	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>SmartConnect Private Training - 4 Hour Introduction</b>	\$900	\$990	£700	€ 785	\$900	\$900	\$990
<b>SmartConnect Private Training - 8 Hour Advanced Deep-Dive</b>	\$1,800	\$1,980	£1,400	€ 1.570	\$1,800	\$1,800	\$1,980
<b>SmartList Builder Self-Paced Training</b>	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal
<b>Extender Self-Paced Training</b>	\$500/company \$300/renewal	\$550/company \$330/renewal	£390/company £235/renewal	€475/company €285/renewal	\$500/company \$300/renewal	\$500/company \$300/renewal	\$550/company \$330/renewal

Bootcamps	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S.American & S.African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b><u>Popdock Bootcamp</u></b>	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
<b><u>SmartConnect for D365 Business Central Integration Bootcamp</u></b>	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
<b><u>SmartConnect for Dynamics GP Integration Bootcamp</u></b>	\$1,400	\$1,540	£1,120	€1,260	\$1,400	\$1,400	\$1,540
<b><u>SmartConnect for D365 (CRM) Integration Bootcamp</u></b>	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100

<b>SmartConnect for HubSpot Integration Bootcamp</b>	\$1,000	\$1,100	£800	€900	\$1,000	\$1,000	\$1,100
<b>Advanced SmartConnect Bootcamp: REST Web Services</b>	\$750	\$750	£600	€675	\$750	\$750	\$750

## Partner Program Fee

Item	USA (USD)	Canada (CAD)	United Kingdom (GBP)	European (EURO)	Caribbean (USD)	S. American & S. African (USD)	Australia & Asia (AUD); New Zealand (NZD)
<b>Partner Sign-up Fee</b>	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100
<b>Annual Partner Renewal Fee</b>	\$1,000	\$1,100	£780	€870	\$500	\$500	\$1,100

## eOne Product Promotions

### Free Integration Analysis – Transition from Tibco Scribe to SmartConnect

In a free session with eOne’s integration experts, our experienced integration consultants will review your existing integrations that are built in Tibco Scribe, discuss desired improvements, and provide a fixed bid estimate to build your integrations in SmartConnect. [Request your assessment here.](#)

### The eOne iPaaS Promo

Purchase any combination of the Business or Premium Subscription Plans of Popdock and SmartConnect and receive 20% off your subscription for 12 months. Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this offer before December 31st, 2023.

### SmartList Builder to Popdock Transition in 2023

Make the move from your SmartList Builder license to a Popdock subscription to receive eOne’s full SmartList Suite (SmartList Builder, SmartView & Popdock), unlimited support for all 3 products, and self-paced training for Popdock. By making the switch, you receive 20% off your Popdock subscription (Business or Premium Plans are eligible) for 12 months.

Contact [sales@eonesolutions.com](mailto:sales@eonesolutions.com) to take advantage of this offer before October 31st, 2023.

### Pre-pay for your Subscription Plan & Save\*

**Receive 5% off when you pre-pay for 1 year of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

**Receive 8% off when you pre-pay for 2 years of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

**Receive 12% off when you pre-pay for 3 years of your Monthly Subscription Plan.** No promo code required. Simply select annual pre-payment in the [eOne Shop](#) checkout.

*\*Cannot be combined with other offers.*