



# POPDOCK PURCHASE OPTIONS

Caribbean, South America & South Africa  
(USD)

# MONTHLY SUBSCRIPTION PLAN COMPARISON

Pay as you go. No long-term contracts. Cancel anytime.

	Basic	Business	Premium
Price Plan per Month (USD)	\$50/month	\$100/month	\$200/month
Popdock Web & Mobile App Users Allowed	5	20	300
Popdock Widget Users	Unlimited	Unlimited	Unlimited
Query Limit	1,000	10,000	50,000
<b>Standard Inclusions</b>			
Popdock Web & Mobile App	✓	✓	✓
Popdock Add-in for Microsoft Excel	✓	✓	✓
50 + Available Source Connections	✓	✓	✓
Default List Reports by Connector	✓	✓	✓
Multi-Company & Instance Reporting for ERP Connectors - Microsoft Dynamics GP, Business Central, NAV, and Acumatica	✓	✓	✓
Unlimited List Building	✓	✓	✓
Comprehensive Filtering	✓	✓	✓
Grouping, Filtering, Subgrouping, & Summarizing	✓	✓	✓
Add/Remove Columns in Lists	✓	✓	✓
Graphs	✓	✓	✓
Save, Tag, & Share Favorites	✓	✓	✓
Default Actions by Connector	✓	✓	✓
Popdock API Access	✓	✓	✓
Configure a Connection to your REST Web Service	✓	✓	✓
Drill Down to Related Details in Widget from Same or Separate Source (Invoice Lines, Shipping Details, etc.)	✓	✓	✓
Embed Popdock Widgets - <a href="#">Cards</a> , <a href="#">Multi-List</a> , <a href="#">Sidebar</a> , <a href="#">Single List</a> , <a href="#">Single Record</a> , <a href="#">Summary</a> , and <a href="#">Shipping</a>	✓	✓	✓
Export to Business Intelligence Tools - Microsoft Power BI & Tableau Available.	✓	✓	✓
<b>Inclusions by Plan</b>			
Custom Action to Use an API Request		✓	✓
Custom Action to Open a Form & Submit		✓	✓
Custom Action to Open a Website & Use Parameters		✓	✓
Custom Action to Call a SmartConnect Process		✓	✓
Custom Action to Call a D365 Power Automate Flow		✓	✓
Custom Lists to Merge, Join & Compare Lists & Data from Source Connections		✓	✓
Scheduler			✓
SmartCache			✓
Ability to purchase 50,000 Additional Queries			\$50/month

# Your Questions, Answered.

## Can my Popdock plan be prorated?

Yes, you can pre-pay for multiple months at the [eOne Shop](#)

## Can I pre-pay annually?

Yes, you can pre-pay & save:

- Pre-pay for 1 year and save 5% on your subscription plan and users.
- Pre-pay for 2 years and save 8% on your subscription plan and users.
- Pre-pay for 3 years and save 12% on your subscription plan and users.

## How is Popdock licensed?

Popdock customers choose one of our three plans based on total Popdock users and the number of queries they will be using.

## How many Popdock users will I need?

We believe all your business application users will love Popdock and become much more efficient at their job. Specifically, you'll need to account for the number of named users that will access the Popdock Web App and the Popdock Mobile App. Each Popdock user will be able to access both the Popdock web application and mobile app.

## Do I need to match user counts in my ERP system?

No, but you will need to license all users that will use the Popdock web applications and the Popdock mobile app.

## Can I use Popdock on-premise?

The Popdock web app is a fully cloud-based application. There is no on-premise install needed. However, Popdock can connect to sources from both [cloud and on-premise applications](#). Popdock data may also be embedded and displayed in other applications that are on-premise.

## Do SmartConnect and Popdock work together?

Yes, they do. In Popdock, you can configure actions to run a [SmartConnect](#) integration, so that you can select Popdock data either within the Popdock web application or from within a Popdock widget and run the SmartConnect integration. In SmartConnect, you can select to use Popdock as a data source for your integration. Popdock query engine is very powerful and provides a number of options to get specific data sets from single or multiple sources, so this is a nice way to use advanced query functionality for your SmartConnect integrations.

## What are Popdock Widgets?

Popdock widgets enable you to take the data from your connector and embed the list or graph into the applications you use daily. A single list/graph or multiple lists can be assigned to a widget, which creates a link that allows you to embed your widget into an html page or customizable application. Options may be enabled to allow for searching, filtering, refreshing, accessing favorites, drill down into details, and taking action on the data presented. See a full list of [Popdock widget types here](#).

# Your Questions, Answered. (Cont.)

## What is API Access?

This is access that a developer would need if they want to pull data from Popdock lists for use in other applications.

## What are REST Web Services?

Today, a lot of software companies are allowing access to their data through an API, and many third-party applications are using this to their advantage. Most of the time you must really understand their API documentation and programming language to make use of the access they allow to their data.

With Popdock's REST Service, you can make connections to other applications that Popdock has not already built an integration with. It still requires you access the API documentation and understand it to complete the steps needed in setting up your Rest Connector, but it does not require writing any programming language.

## What is BI Export?

This allows for using the add-ins for Power BI and Tableau to access Popdock data inside of the business intelligence applications.

## What are SmartConnect exports?

This feature allows for sending all records from a list to a SmartConnect process to create/update other systems.

## What are Scheduled Exports?

This feature allows you to schedule lists to email an Excel workbook daily, weekly, monthly or anything as needed. You will never get an empty Excel workbook as we won't send an email if there is no data in the list.

## What is SmartCache?

Does your Connector/API not perform as fast as you would like? Then this feature is for you, because we can optimize your experience working with your data by storing in your own Azure account (for security purposes) for quick retrieval. Do you have a list that returns thousands of records? Now you can return this information in seconds with one call!

## How many connectors can I use?

There are no limits on connectors! With more than [50 pre-built connectors](#) and web-services, you can connect to whatever you want, as much as you want! Connectors include, but are not limited :

- |                                 |              |              |
|---------------------------------|--------------|--------------|
| - Braintree                     | - Hubspot    | - Shopify    |
| - Dynamics 365 Business Central | - Magento    | - SQL Server |
| - Dynamics 365 Sales            | - NetSuite   | - Twitter    |
| - Dynamics GP                   | - QuickBooks | - Zendesk    |

## How do I get trained on Popdock?

We offer private, virtual training as well as regularly scheduled Popdock Bootcamps. eOne has a large partner network that can also provide services and training.

### What is a query?

A query occurs when you open a list or open Popdock widget data that is embedded in an application.

### Does a Custom List that contains several other lists count as more than one query?

Custom Lists often have two or more other lists to get the data needed. Popdock will only count this as one query even if you have 20 lists.

### Does a Scheduled Job count as a query?

Yes, each time it runs for that list it will be one query.

### What happens if I go over my Query Count for the plan to which I'm subscribed?

The Basic and Standard plans will automatically bump you up to the next level plan for the month. The Premium Plan will bump you up by adding another Query Pack on to the existing plan.

### What happens if I go over the number of Users for the plan to which I'm subscribed?

The Basic and Standard plans will automatically bump you up to the next level plan for the month. If you need more than 300 Popdock app users or more than 50,000 queries, contact our team at [sales@eonesolutions.com](mailto:sales@eonesolutions.com) for custom pricing.

To purchase a Popdock suscription plan, go to [eonesolutions.com/shop](https://eonesolutions.com/shop).