

eOne Classroom Training Refund Policy

(Applies to SmartConnect Bootcamps)

- eOne will provide 100% refund of the cost of the training class up to 10 business days before the first date of the scheduled class provided such request is made in writing.
- eOne will provide 100% refund of the cost of the training class if the class is canceled for any reason. eOne will provide cancellation notice via email to the registered contact email provided at sign up.
 - If a course is cancelled four weeks or more prior to the first start date, eOne assumes no liability for costs related to travel, hotel, airfare or any other costs.
 - If a course is cancelled less than four weeks before the first start date, eOne liability is limited to flight change fees and any hotel cancellation costs.
- eOne will make an allowance for up to 50% of the paid amount of the training class to be applied to another class or online training if cancellation is made up to 4 days before the first date of the scheduled class provided such request is made in writing.