

SmartPost Release Notes

System Requirements

The system requirements for SmartPost are the same as those for Microsoft Dynamics GP. You can review the Microsoft Dynamics GP System Requirements documentation on CustomerSource or PartnerSource.

Prerequisites

Installing SmartPost on Microsoft Dynamics GP requires that the Microsoft Dynamics GP be version 18.08.xxxx. This version is available in the October 2025 release for Microsoft Dynamics GP.

Installing

If you are currently using Microsoft Dynamics GP, you just need to run through installation steps for this new build of SmartPost. The documentation on how to install can be found in the SmartPost Manual.

Upgrading

The SmartPost upgrade follows the supported upgrade paths from 2018 and 2016 that are available for Microsoft Dynamics GP. You can find these on PartnerSource or CustomerSource in the Upgrading to Microsoft Dynamics GP Hot Topic.

If you are currently using Microsoft Dynamics GP 2018 or 2016, the SmartPost upgrade steps can be found in the SmartPost Manual.

As in any upgrade process, we recommend that you use a test environment to walk through the upgrade process. By doing this, you can identify and resolve any potential issues that may occur in the upgrade process. A test upgrade also allows you to lean the new features in SmartPost before putting it into production.

Registration Code

After installing this SmartPost build, you will need the registration code for it. This code is available from your Partner or by calling eOne at 888-319-3663. If you previously had SmartPost installed, once you install this update, you will not need to enter new registration keys. If you had SmartPost 2018 or 2016 installed previously, you will need to enter in a new registration code for SmartPost.

Fix List

18.8.18.0

- This release is a compatibility release for SmartPost 18.8. It allows SmartPost to be compatible with Microsoft Dynamics GP 18.8.xxxx. It will contain the same features/fixes as the SmartPost 18.7 build 18.7.17.0 for Microsoft Dynamics GP 18.7 as well as the following fix.
- SmartPost waits for 5 minutes for AA during email phase even if AA isn't installed